

PLEASE NOTE WE DO NOT ACCEPT STITCHED/EMBROIDERED ITEMS BACK.

You can return any other item from this order within 28 days of despatch date. Please read the 'returns information' before sending items back.

Returns Information

If for any reason you are not totally satisfied with any part of your order, simply send it back to us within 28 days of despatch date. All we ask is that you return it with the returns note included and in the same condition as when it arrived.

Refunds

A refund can be given within 14 days of us receiving your return and will be made via your original payment method.

A refund will not be given if:

1. Items are returned later than the specified returns date (unless faulty).
2. Your items have been embroidered (stitched logo).
3. The item is returned without the correct paperwork for us to process the return/refund.
4. Items have been worn, washed, damaged, or altered in any way.

THERE WILL BE A 25% RESTOCKING CHARGE IF YOU RETURN ITEMS TO US WITHOUT A REASON, CHANGE OF COURSE OR NO LONGER ATTENDING COLLEGE

If your item is faulty or has been incorrectly personalised:

Please email us with your order details to:

jo@hard-edge.co.uk

How to make a return

1. Fill in the returns section below, including the reason for return (per item).
2. Package your item/s back up securely.
3. Enclose this return note inside the parcel.
4. Place the label on the outside of the bag clearly showing our return address.

We recommend Hermes as the cheapest option to send your parcels back.

Your Name:

Tel. Number:

Order number or
delivery note no:

Item/s

Reason/s for Return:

HARDEGE LIMITED

Returns Department

Units 10 & 11 Spring Road Industrial Estate

Spring Road, Ettingshall,

West Midlands, WV4 6LF

YOU CAN CUT OFF AND ATTACH THIS ADDRESS LABEL TO THE OUTSIDE OF THE PARCEL